

Family Violence Awareness and Response Training

NILS Conference

20th October 22

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Session Overview

- Definitions of Family Violence
- Drivers of Family Violence
- Myths about Family Violence
- Support services
- Respectful referrals
- Personal Safety & Self Care



Family Violence Resource for Community NILS workers

This Quick Reference Guide provides guidance for NILS Community workers assisting clients who disclose they have experienced family violence.

Responding to Disclosure

As a Community NILS worker it is important to recognise the boundaries of your role.

When a client responds yes to the NILS loan application question regarding experiencing family violence and disclose they have experienced family violence firstly believe them. Show appreciation they have shared with you and suggest a respectful referral as a way of responding appropriately if they advise they want additional support.

Approach this question sensitively and do not ask any further questions about this matter.

Remember it is **not** your role or responsibility to:

- Provide counselling, personal support, or safety planning
- Direct the actions of a person disclosing family violence
- Provide advice
- Conduct direct referrals to external agencies

Things you might say

Respectful referrals suggestions – these are only a guide please be genuine.

"Thank you for letting me know I would like to give you the number for 1800 RESPECT who can chat with you further if you would like to do that?"

"Have you heard about how 1800 RESPECT can help?"

"Thank you for sharing, please let me know if you would like me to tell you about some support services."

National Support Services

[1800 RESPECT](#)

National sexual assault, domestic and family violence counselling service with link to locate Aboriginal specific support services. 24 hours, 7 days. | **1800 737 732**

No Interest Loans

You can also locate state specific support services on this website.

As worker you can also contact this service if you require support after a client disclosure.

[Men's Referral Service](#)

Advice for men about family violence, operated by NTV this is a confidential telephone counselling, information and referrals service. | **1300 766 491**

[QLife](#)

Anonymous and free LGBTI peer support and referral for people in Australia wanting to talk about sexuality, identity, gender, bodies, feelings or relationships. | **1800 184 527**

[National Disability Abuse and Neglect Hotline](#)

A telephone service for reporting cases of neglect and abuse of people with a disability. The hotline works with callers to find the best ways of dealing with the issues they report and will usually refer you to an appropriate service. | **1800 880 052**

[Lifeline](#)

24-hour mental health and suicide prevention support. | **13 11 44**

[Beyond Blue](#)

24-hour mental health and suicide prevention support. | **1300 22 4636**

[Relationships Australia](#)

Relationship support services for individuals, families and communities. | **1300 364 277**

[National Debt Helpline](#)

A not-for-profit service that provide free professional financial counselling. 9.30am to 4.30pm Monday to Friday. | **1800 007 007**



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One page resource

- Interactive pdf to be sent to all session participants and will be hosted on the Good Learning platform
- The same session will be available online during Oct and Nov 22 and Feb and March 23 , you can register interest on Good Learning platform



Good Shepherd's vision is that all women, girls and families are safe, well, strong and connected.



Disclaimer

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